BLACKBOARD SUPPORT

Blackboard is MATC’s web-based learning environment. Although Blackboard is used in online courses as the primary means of course delivery, all faculty are required to post a course syllabus to all courses in Blackboard and make their courses available to students. For face-to-face and blended courses, faculty are encouraged to support student success by posting course announcements, grade feedback, and supplemental materials in their courses in Blackboard.

GETTING STARTED INFORMATION
- Minimum Technical Requirements
  [Link]
- First Time Guide to Adding Syllabus
  [Link]
- Faculty Quick Start Training Website
  [Link]
- Faculty Tutorials and Request Forms
  [Link]
- Blackboard TV – Best Practices Videos
  [Link]

FACULTY TRAINING COURSES
To learn to use the Blackboard online learning environment, faculty should complete our three (3) Blackboard professional development courses. The fall schedule of training courses is found at [Link].

INSTRUCTIONAL SUPPORT
If you need to review how to use specific Blackboard tools or other educational technologies, see an instructional support faculty liaison for one-on-one assistance. See their schedule here: [Link].

TECHNICAL SUPPORT
For Blackboard questions that can be answered in 15 minutes or less, visit a Blackboard Faculty Support team member in the Milwaukee Campus’s Faculty Innovation Center during their Quick Help Hours:

- Kameal Love
  Educational Assistant – Pathways
  [Email]
  297-8937
  Hours: 9:00 AM – 10:00 AM; 2:00 PM – 3:00 PM

- Megan Hamilton
  Educational Assistant – Educational Technology
  [Email]
  297-8372
  Hours: 10:00 AM – 11:00 AM; 3:00 PM – 4:00 PM

STUDENT SUPPORT
- Blackboard Orientation (Online)
  [Link]
- Blackboard Login Help
  [Link]
or Help Desk 297-6541
- Student Support Website
  [Link]
- Blackboard Mobile Technical Support
  [Link]

‘s indicate important “getting started” task or activity.