Internet Explorer & Compatibility Mode

If you must use Internet Explorer 8 or 9 and are encountering difficulties with certain features of Blackboard, such as a disappearing scroll-bar, a non-visible test timer status bar, or unresponsive Grade Center navigation buttons, try turning on the browser’s Compatibility Mode.

Enabling Compatibility Mode for a Website

When you use this method, Internet Explorer saves your Compatibility View setting for a Web site. You will only need to perform this process once.

1. At the top of the Web browser, locate the address bar. Towards the right of the address bar, a series of browser buttons will appear. In IE 8, the first icon is the compatibility mode icon. It looks like this: 

2. While on the Blackboard page, click the compatibility mode icon to toggle compatibility mode ON for this Web site.

Now, whenever you visit the Blackboard site, the browser will display its pages in compatibility mode.
Enabling Compatibility Mode for All Websites

To have all Web pages you access through IE 8 display in compatibility view, follow this process:

1. In the Internet Explorer browser, locate the browser menu towards the right of the screen.

2. Click on the **TOOLS** menu. From the **TOOLS** menu, click **COMPATIBILITY VIEW SETTINGS**.

3. In the **COMPATIBILITY VIEW SETTINGS** box, check the **DISPLAY ALL WEBSITES IN COMPATIBILITY VIEW** check box. When done, click **CLOSE**.

Now, when you visit *any* Web site in IE 8, the browser will always display pages in compatibility mode.
To Disable Compatibility Mode

To switch back to regular viewing mode while viewing a particular Web site, click the compatibility mode button again.

To switch back to regular viewing mode when viewing all Web sites, return to the browser’s TOOLS menu and select COMPATIBILITY VIEW SETTINGS.

In the COMPATIBILITY VIEW SETTINGS box, uncheck the checkbox for DISPLAY ALL WEBSITES IN COMPATIBILITY VIEW. Click CLOSE when done.