Known Issue: Only First Page of Discussion Collection Prints

Issue Description

Users trying to print a Collection of posts from a Discussion Forum may encounter difficulties generating accurate print-previews or printing the Collection in its entirety when using a Firefox Web browser. Firefox produces a print-preview or print containing only the first page of the Collection (i.e. only page 1 of a 4 page document will print).

Seen in: Firefox 4.0 and up.

Work-around Solution

- For Users using Windows PCS - Access Blackboard using Google Chrome or Internet Explorer. Discussion Collections created within these browsers will print in their entirety.

- For Users using Mac computers – Access Blackboard using either Safari or Google Chrome. Discussion Collections created within either of these browsers will print in their entirety.