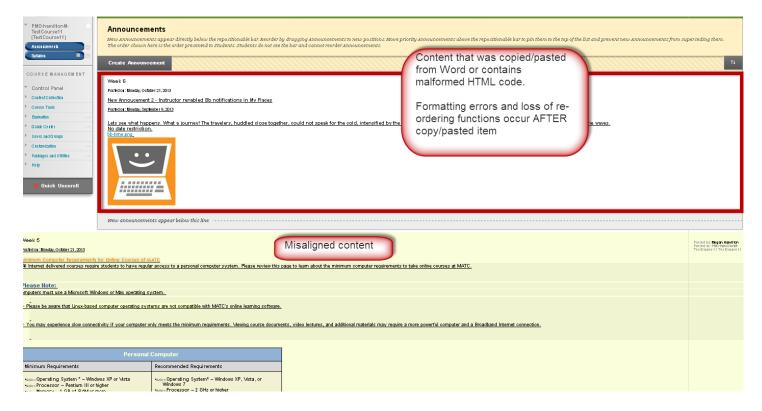
Copied/Pasted Content Breaks Page Layout and Content Reordering



Known Issue

After copying and pasting content from Word, e-mail, or other web-based resources into Blackboard, instructors may notice that the layout of content on pages becomes jumbled or misaligned. They may also experience that they can no longer re-order content on the page through the drag-drop function or re-ordering tool.

These errors typically indicate that conflicting HTML, CSS, or JavaScript code (brought into Blackboard through copying/pasting from the above mentioned sources) is affecting the page.



Recommended Solution

It is a best practice to avoid copying/pasting directly from Word. Instead, copy the formatted text and paste it into a plain text editor, such as Notepad or the <u>online Edit Pad</u> first. This will strip out the text's formatting and any code hiding behind the text. This cleaned up plain text can then be safely pasted back into Blackboard and re-formatted as desired.

Similarly, to resolve an instance where formatting and re-ordering functions have been affected by this error, copy the content from Blackboard and paste the content into a plain text editor to remove the conflicting code. Then, replace the effected content in Blackboard with the cleaned up plain text.