

Course Messages Displays Sender as “Unknown”



Known Issue

Instructors and students using the Course Messages tool may randomly experience messages where the sender is marked as “Unknown” and the message subject is blank.

Folder:Inbox

Create Message

	Status	Sender	Subject	Date
<input type="checkbox"/>		Unknown		Wednesday, February 8, 2017 9:56 AM

Blackboard has acknowledged that this is an intermittent known issue that is under current investigation. No workaround is available at this time.