

Crocodocs Inline Grading Tool Doesn't Always Preview Excel Files



Known Issue

ISSUE DESCRIPTION

When students submit an Excel file to an assignment submission link in Blackboard, the Excel file will not render a preview in the Crocodocs inline grading tool if the file contains charts and tables on separate sheets.

Blackboard acknowledges that this a known software defect that will be addressed in a future software update.

WORKAROUNDS

When viewing the student's assignment attempt in Blackboard, the instructor may click the provided download button to download the Excel file to the instructor's computer and then view the file in the Excel software program.

To produce Excel files that render a preview in Blackboard's inline grading tool, students should include charts and tables on the same single sheet as the data it references.