

Discussion Forum Subscription Stops Sending Email Notifications




Known Issue

ISSUE DESCRIPTION

When instructors enable subscriptions of a discussion forum or thread, they may notice that subscribers stop receiving email notifications regarding new posts or replies being added to the discussion. This is known to occur in courses where the instructor imported discussion board content.

Blackboard Client Support has identified this as a software defect that will be resolved in a future update.

WORKAROUND

At this time, there is no workaround to force subscription email notifications to be sent. Users may check their Post notifications in Blackboard's [global navigation](#)  or access discussion forums directly within a course to stay abreast of recent activity.

