Grade Center “Edit Rows Displayed”
Function Throws Error

When working in Blackboard’s Grade Center to grade students, instructors might have difficulty changing the number of rows displayed in the grade center. When the “Edit Rows Displayed” function is used to increase or decrease the number of rows displayed in the Full Grade Center, a generic error message will appear.

Blackboard has identified this as a known issue with the web browser caching Blackboard web pages. This will be resolved in a future service pack release.

WORK AROUND SOLUTION

You may clear the browser's cache to resolve the error (clear "from beginning of time" if using Chrome).

Alternatively, you may use your preferred web browser’s “private viewing” mode to avoid experiencing this error message. The “private viewing” mode forces the browser to use a fresh cache when accessing web pages and to dispose of the cache once the browser is closed.

- Private Viewing Mode in Firefox
- Incognito Mode in Google Chrome
- InPrivate Browsing in Internet Explorer
- Private Browsing in Safari