

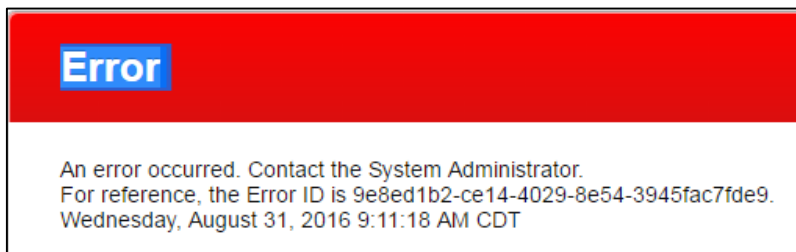
McGraw Hill Assignment Error



Faculty Support
eLearning

Known Issue

When an instructor has just paired his or her course with McGraw Hill and attempts to create their first assignment through *Blackboard's "McGraw Hill Assignment" tool* in a content area, a "Contact Administrator" error will appear. The error only appears if you have *not* created any McGraw Hill assignments before and attempt to use *Blackboard's McGraw Hill Assignment tool* to create the first assignment.



This is a known issue that Blackboard plans to resolve in a future release.

Recommended Workaround

The error will resolve if you create at least one (1) assignment directly at your McGraw Hill course site. This forces Blackboard's McGraw Hill Assignment tool to load correctly and display available assignments to deploy in your Blackboard course shell.

1. In your Blackboard course shell's **CONTROL PANEL**, click **COURSE TOOLS** and select **MCGRW HILL HIGHER EDUCATION**.
2. On the page that appears, click your **GO TO MY CONNECT SESSION** link.
3. You will be taken to your McGraw Hill Connect course. Use their tools to create and deploy an assignment to your Blackboard course.
4. Once you have created at least one (1) McGraw Hill Connect assignment at their site, you will be able to use Blackboard's McGraw Hill Assignment tool to create additional assignments.