

My Grades Throws “Display Comment” Error



Faculty Support
eLearning

Known Issue

When the instructor creates an exempt grade and assigns a [Quick Comment](#) to the grade, students may experience a “Display Comment” error message when accessing a course’s My Grades tool.

Error

```
Error reading 'displayComment' on type  
blackboard.plugin.mygrades.student.BbStudentGradebookRow Exactly one of attemptId or gradeId  
must be set, or ( historyTime != -1 && gradeId ) needs to be true: false, false, -1  
For reference, the Error ID is 4ed0e2f4-c9dc-4316-8d23-5568e10dfd06.  
Tuesday, October 17, 2017 4:20:43 PM CDT
```

Blackboard Client Support acknowledges that this is a known software defect that will be addressed in a future software update.

Suggested Workaround

The error is being caused by the presence of a comment on an exempted grade. To resolve the error message for the student, remove the comments from the exempted grade.