

Test Question Finder Freezes When More than Three Tests or Pools Selected



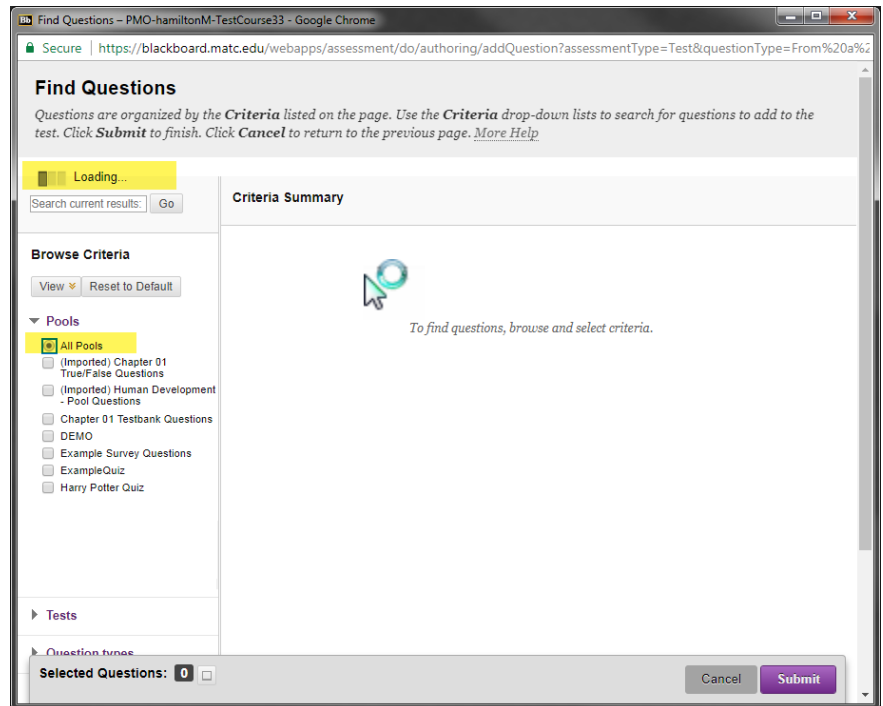
Blackboard Known Issue

Issue Description

Instructors developing a test from existing tests or pools through the test canvas's Question Finder are not able to select more than two (2) tests or pools to review at one time.

If more three or more are selected, the Question Finder will display a "Loading" animation and the page will indicate that an action is being processed. However, results never load and the page becomes unresponsive.

Blackboard Client Support is investigating the cause of the problem and is working towards a solution.



Workaround

When using the Question Finder to search for questions, select no more than two (2) pools or tests to review questions at a time. This will allow you to view and select questions to include in the new test.

You may use the Question Finder repeatedly to locate and select questions in smaller sets.