


Blackboard Known Issue

Instructors attempting to use their course Retention Centers to monitor student performance may notice that the Retention Center's default rules for course access, missed due dates, activity, and grades never update and display students who meet rule criteria. Instead, they might see the default message stating that "All Your Students are Doing Great".

Retention Center

Students currently at risk

STUDENT	MISSED DEADLINES	GRADES ALERT	ACTIVITY ALERT	ACCESS ALERT
 All your students are doing great!				

Blackboard has identified this as a known issue that occurs when courses have been assigned to *terms*. Blackboard plans to resolve this issue in a future update.

WORKAROUND INSTRUCTIONS

At this time, there are no workarounds to make effected Retention Centers update. However, you may use your course's [Performance Dashboard](#) to monitor student access to the course.