

# YouTube Mashup Full-Screen Mode Not Available in Blackboard



## Blackboard Known Issue

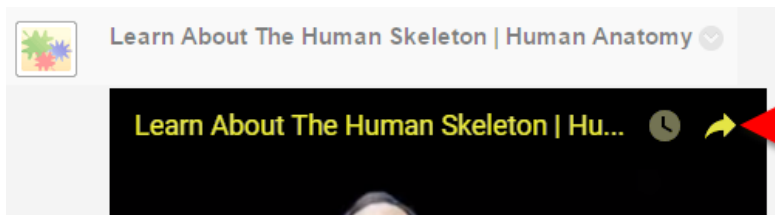
When viewing YouTube Mashup content in a course in Blackboard, the option to view the video in full-screen mode will display a message stating that “full screen is not available”. This is a known issue with a version of YouTube’s embed code that is being experienced by Blackboard and other websites that display YouTube videos. Blackboard is working closely with YouTube to resolve the issue in a future software update.



Clicking the "full-screen" mode icon displays this message.

## WORKAROUND INSTRUCTIONS

To view the video in full-screen mode, click the link to the video to watch it directly at YouTube. At YouTube, the video’s full-screen mode will display as expected.



Use the video's link or "Share" button to watch the video in full-screen mode at YouTube.com.