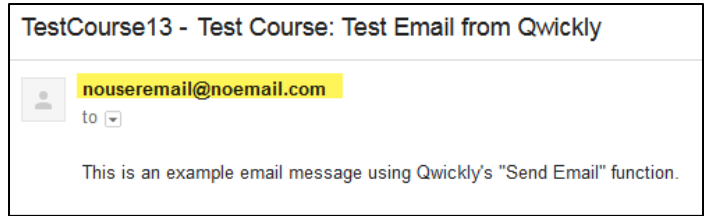


Qwickly's Send Email Function Identifies Sender as "No User Email"



Known Issue

Instructors and students may notice that emails sent through the Qwickly tool's "Send Email" function generate email messages that label the sender as nouseremail@noemail.com. However, the name of the course associated with the email message will appear in the message's subject line.



This issue only impacts the "Send Email" function of the Qwickly tool. Qwickly's "Post Announcement" function and Blackboard's native [Announcement](#) and [Email](#) tools are not impacted.

Qwickly acknowledges this as a known issue that will be resolved in an upcoming Qwickly software update.

Recommended Workaround

Use the Qwickly's "Post Announcement" function and select "Email Announcement" to immediately send the announcement as an email message to all students within a course.

The instructor will be correctly attributed as the sender of the message.

