

# RESPONDUS LOCKDOWN BROWSER MAINTENANCE & UPDATES



Faculty Support  
eLearning

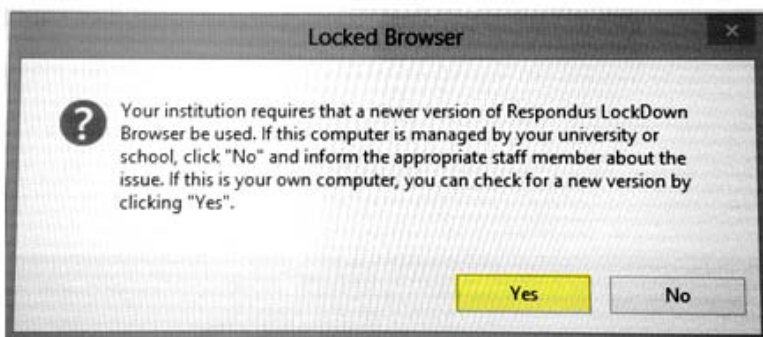
## Blackboard Learn

Nearly 70% of Respondus LockDown Browser support issues in 2013 were the result of students using a version of the application that was out of date. To address this, software updates for the "Student Edition" of LockDown Browser will be managed remotely by Respondus Inc. beginning on June 1<sup>st</sup>, 2014.

Please note that updates to the "Lab Edition" of LockDown Browser will continue to be managed by MATC Desktop Services.

### ? WHAT DOES THIS MEAN FOR STUDENTS?

The minimum supported version of LockDown Browser will be set to version 1.05.07 (update from January 15, 2013). Because earlier versions will no longer be supported and may cease to function, we recommend that students using the "Student Edition" of LockDown Browser update to the latest version available. An update notification will appear at the start-up of the application when an update is made available by Respondus Inc.



All computers in the Academic Support Center labs and classrooms that feature the "Lab Edition" of Lockdown Browser should already be updated to the latest version as of May 2014. No further action is required by the student to use the "Lab Edition" of the application, however, a student may initially be prompted to close and restart the program when launched.