Blackboard is MATC's web-based learning environment. Although Blackboard is used in online courses as the primary means of course delivery, all faculty are required to post a course syllabus to all courses in Blackboard and make their courses available to students. For face-to-face and blended courses, faculty may use Blackboard to support teaching and learning.

**GETTING STARTED INFORMATION**

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Link</th>
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<tbody>
<tr>
<td>Minimum Technical Requirements</td>
<td><a href="http://goo.gl/iqZz1s">http://goo.gl/iqZz1s</a></td>
</tr>
<tr>
<td>First Time Guide to Adding Syllabus</td>
<td><a href="http://goo.gl/ATZ49k">http://goo.gl/ATZ49k</a></td>
</tr>
<tr>
<td>Faculty Tutorials and Request Forms</td>
<td><a href="http://edtechnews.matc.edu/bb_support">http://edtechnews.matc.edu/bb_support</a></td>
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<tr>
<td>Blackboard TV – Best Practices Tutorials</td>
<td><a href="http://www.youtube.com/user/BlackboardTV">http://www.youtube.com/user/BlackboardTV</a></td>
</tr>
</tbody>
</table>

**FACULTY TRAINING COURSES**

If you are not familiar with using our Blackboard online learning environment, complete the three (3) Blackboard professional development courses. The Fall 2014 schedule of training courses is found at http://goo.gl/CXOjin.

**INSTRUCTIONAL SUPPORT**

If you need to review how to use specific Blackboard tools or other educational technologies, see an instructional support faculty liaison for one-on-one assistance. See their Fall 2014 schedule here: http://goo.gl/fuZyKV

**TECHNICAL SUPPORT**

For Blackboard questions that can be answered in 15 minutes or less, visit a Blackboard Faculty Support team member in the Milwaukee Campus’s Faculty Innovation Center during their Quick Help Hours:

- Kameal Love  
  Educational Assistant – Pathways  
  loke2@matc.edu  297-8937  
  Hours: 9:00 AM – 10:00 AM; 2:00 PM – 3:00 PM

- Megan Hamilton  
  Educational Assistant – Educational Technology  
  hamiltml@matc.edu  297-8372  
  Hours: 10:00 AM – 11:00 AM; 3:00 PM – 4:00 PM

**STUDENT SUPPORT**

- Fall 2014 Live Blackboard Orientations | http://goo.gl/MC4dgI |
- Blackboard Online Orientation | http://goo.gl/YhKdNV |
- Blackboard Login Help | http://goo.gl/HdD7Ua  or Help Desk 297-6541 |
- Student Support Website | http://ecampus.matc.edu/student_support/ |
- Blackboard Mobile Technical Support | http://goo.gl/EJP6qQ |

*’s indicate important “beginning of the semester” task or activity.