Blackboard Announcements Sent as Email Contain Extra Spaces in their Formatting

**Known Issue**

**ISSUE DESCRIPTION**

When an instructor uses a course’s Announcement tool to create a notification that is sent as an email immediately, the resulting email’s formatting contains extra line-breaks or spaces between paragraphs and bulleted lists.

Blackboard is aware of this known issue and plans to resolve it in a future patch or service pack update. At this time, there is no work-around available.