Full Grade Center’s Scrollbar is Missing

When viewing the Full Grade Center, if you do not see the Grade Center scrollbar to scroll through your columns, please try these work-around instructions.

ADJUST YOUR WEB BROWSER’S PAGE MAGNIFICATION

Please try this simple browser-based adjustment to page elements and layout first. In most cases, adjusting the browser’s magnification will make the scrollbars accessible.

To Magnify/Zoom In

- On Windows Computers - On your keyboard, push the CTRL and + keys at the same time.
- On Mac Computers - On your keyboard, push the Command ⌘ and + keys at the same time.

To Reduce/Zoom Out

- On Windows Computers - On your keyboard, push the CTRL and - keys at the same time.
- On Mac Computers - On your keyboard, push the Command ⌘ and - keys at the same time.

ADJUSTING DEFAULT SCROLLBAR WIDTH IN WINDOWS

If the simple browser-based corrections do not work, you may need to adjust your computer’s default scrollbar size setting. Please see these instructions to enlarge the size of the scrollbar. The following instructions may be used to adjust scrollbar settings in Windows 7. To adjust the default scrollbar size on a Windows 8 or 8.1 computer, please see this tutorial.

1. Go to your computer’s START menu and select CONTROL PANEL. In the Control panel, click the APPEARANCE AND PERSONALIZATION link.

2. In the list of personalization options, locate the Personalization heading and click the CHANGE WINDOW GLASS COLORS option.
3. At the bottom of the Window Color and Appearance page, click the ADVANCED APPEARANCE SETTINGS link.

4. A Window Color and Appearance settings page will appear, with options for customizing your window’s features.

   Go to the ITEM dropdown menu and select SCROLLBAR.

   In the SIZE field, increase the size to 20. Click the APPLY button, then the OK button to save and exit.

   This new scrollbar setting will be applied to the scrollbars in the browsers you use on your computer.

ADJUSTING DEFAULT SCROLLBARS WIDTH IN MAC OSx LION OR GREATER

1. Launch SYSTEM PREFERENCES from the dock or apple menu.
2. In the System Preferences window, select the GENERAL option.
3. In the General Pane, look for the scrollbar setting options. Check the ALWAYS checkbox from the SHOW SCROLLBARS options.
4. Quit System Preferences.
UNDERSTANDING DIFFERENCES IN SCROLLBAR DESIGN IN DIFFERENT BROWSERS

Please be advised that the scrollbar will look visually different in Google Chrome, Firefox, and Internet Explorer.