YouTube Mashup
“No Longer Available” Error Message

Instructors attempting to use a course’s YouTube Mashup tool may encounter a “No Longer Available” error message when searching for a video.

Blackboard Technical support has identified this as a known issue caused by an unexpected change to Google’s YouTube Data API, a technology that this tool uses to function. Blackboard’s engineers plan to fix this known issue in a future service pack update.

Work Around Solution

We recommend going to YouTube.com directly to search for your video. Once you have found a video at the YouTube website, you may share the video by link or embed code through these instructions.

Sharing a Video by Link

1. At YouTube, search for the video you want to share with students. When you find it, click the SHARE button that is located beneath the video player and copy the link that is provided.

2. In Blackboard, navigate to Content Area page in your course where you would like to post the link to the video. On the Content Area page, roll your mouse over BUILD CONTENT and select WEB LINK.
3. On the **CREATE WEB LINK** page, give the video a **NAME**. Then, use your mouse to **PASTE THE COPIED LINK** into the **URL** field. As a best practice, add a short description or instructions for students to follow when viewing the video to the **DESCRIPTION** text box. Then, click **SUBMIT**.

4. The link to the video will be added to your course. When a student clicks the link, the video will open in its own browser window.

**Sharing a Video by Embed Code**

Please note that students may have to adjust their Chrome or Firefox browser’s **Mixed Content Blocker** to allow an embedded video to load and play.

1. At YouTube.com, locate and view the video that you would like to share with students.

   Underneath the video, click the **SHARE** button. In the list of sharing options that appear, click the **EMBED** link. Then, copy the embed code that is provided to you.
2. Next, log into Blackboard and access your course. Navigate to a content area or folder within the course. In the BUILD CONTENT menu, select ITEM.

3. On the CREATE ITEM page, give the item a name. Then scroll down to the text box and click the HTML button.

4. An HTML Code View window will appear. Paste your copied embed code into the window and click the UPDATE button.

5. The HTML Code View window will disappear. The Create Item page will now display a place-holder for the video in the text box.

Click SUBMIT to finish the embedding process.
6. If you are successful, you will be taken to the content area or folder where you posted the video. The video will appear within a YouTube player.