

Mac OS & Safari 14 – Blackboard Login Issues



Known Issue

Faculty and students who use Apple Mac OS with Safari 14.1 may experience trouble logging into Blackboard. Upon making a login attempt, they will briefly see the institution page and be taken back to the login screen. Blackboard Client Support has confirmed that this is a recently detected software defect impacting Safari users only and that it will be resolved in a future update.

Workaround Solutions

The following workarounds are available for faculty and students who use Mac OS.

- On your Mac computer, iPhone, or iPad, navigate to the Safari browser's preference settings. Under "Privacy & Security", set [Prevent Cross-site Tracking](#) to "Off". This should make the Safari browser maintain your Blackboard login so that you may navigate to your courses.
- If the above setting change does not resolve the issue, please use an alternative web browser, such as [Google Chrome](#) or [Mozilla Firefox](#).