

Blackboard Learn

Faculty and students must contact *Pearson Technical Support* directly for assistance with using Pearson Learning content in their courses, such as MyLab/Mastering or Course Connect.

PEARSON
My Lab /
Mastering

FACULTY SUPPORT AND TRAINING

Faculty must contact their discipline's *Pearson Learning Consultant* for assistance with learning to use Pearson content, using access codes, and account or cartridge authorization.

24/7 FACULTY AND STUDENT TECHNICAL SUPPORT CONTACTS

- Phone Number for Maths and Sciences: 1-800-677-6337
- Phone Number for Any Course: 1-877-740-2213
- Website: <http://247pearsoned.custhelp.com/>
- Live Chat: http://247pearsoned.custhelp.com/app/chat/chat_launch

FACULTY MYLAB SUPPORT WEBSITE

<http://www.pearsonmylabandmastering.com/northamerica/educators/support/>

STUDENT MYLAB SUPPORT WEBSITE

<http://www.pearsonmylabandmastering.com/northamerica/students/support/>